



**KEIRON
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An update regarding Coronavirus (Covid-19)

On March 25th 2020 we took the decision to put all non essential works on hold in order to help reduce the spread of Covid-19.

I'm pleased to announce that as of July 6th 2020 we will begin offering a 'service as usual' as much as we can.

Like most businesses, Covid-19 has had an impact on us as a company and the way that we trade. I would personally like to thank you for your patience and our Conservative Government for their help and support during these unprecedented times.

Our engineers now carry gloves and face coverings, should you wish for these to be worn whilst we attend your premises, please let us know. Our engineers will be washing their hands more frequently throughout the day and between attending each job.

We have a number of jobs from before and during lockdown, to attend and we're getting a lot of enquiries for new works. It may take us longer than usual to get out to you but we will attend as soon as we can.

YOU MUST LET US KNOW IF YOU HAVE HAD ANY OF THE FOLLOWING SYMPTOMS WITHIN THE LAST 14 DAYS:

- a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- a new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- a loss or change to your sense of smell or taste – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

Our phone lines are now open and you can contact us on 0121 295 1925. We'll be reopening and providing our services from 9am until 5pm, Monday to Friday.

Keiron Cheesbrough
Managing Director